## 2011 TOUR CONDITIONS and TERMS

### **RESERVATIONS / DEPOSITS**

Reservations with your deposit and completed tour registration form should be made as soon as you decide on joining the tour. Please provide name(s) same as identification named as on valid photo driver license, State identification, or Passport. Deposit amount person is \$50 for U.S. Tours and \$100.00 for Japan & Other Asia Tours.

#### FINAL PAYMENT

Final payment is due 45-60 days prior to departure date. We now accept most major cards as form of payments for U.S. Tours in 2011.

## CANCELLATIONS / REFUNDS

You have the right at any time to cancel the booking but if you do so you must make the cancellation in writing. Prior to 60 days of departure date full refund.

Between 60 – 45 days of departure loss of deposit.

Inside 45 days NO REFUND or nonrefundable expenses incurred for hotels, carriers or ground contractors and other out-of-pocket expenses that may affect group rate. No refunds are possible for unused portions of the tours unless arrangements are made before departure. If you must return home, refunds will be whatever net funds Travel Ways recovers from contractors. If tour must be withdrawn, Travel Ways liability is limited to refund of monies received less penalties and rules of contractor and carrier.

To protect against cancellation charges, Travel Insurance (cancellation, health, luggage, etc.) is strongly recommended (see below).

## TRAVEL INSURANCE (optional)

Trip Cancellation coverage begins when you submit your insurance application and insurance premium directly to the Insurance Company. (You may call Travel Ways to purchase your insurance from the Insurance Company). Most insurance Companies require that you pay the premium within two week of your deposit to be covered for any pre-existing illnesses. Other coverage begins at the point and time of tour departure. Coverage continues for the duration of your tour or as specified with you particular plan. Details of benefits and exceptions/limitations of coverage are specified in the Travel Insurance brochure with will be mailed at your request on tour application. These facts about the plan should be read carefully. Premiums are based on the amount of coverage you want and your age. If Trip Cancellation Insurance has been declined, please check "NO" on "Tour Registration Form" and the cancellation of a tour is subject to the cancellations fees outlined above under Cancellations/Refunds.

### AIR TRANSPORTATION

Air transportation on via service of any scheduled carrier. Certain travel restrictions apply on the type of fare used. Stopovers are allowed on this tour at an additional cost as charged by the carrier. Airfares are based on tariffs in effect as of December 1, 2010 and are subject to change by the airlines. In the event of change in tariffs, the new rates will apply and must be purchased.

MILEAGE PROGRAMS – Mileage program Travel Awards (e.g. free ticket) may be used but your credit amount will be the group net fare. You will be responsible to book your own flights with the airlines. Also, if the group flights or dates are change or if the tour is cancelled, Travel Ways will not be responsible for any fee for changes or re-credit of your award ticket.

Travel Ways will give the mileage number on your registration form to the airline, however, we will not be responsible for missing credit (always present your mileage number when you check-in. If you are not a member of a mileage program, we will not be responsible for your enrollment.

To enroll call or go to the airline website:

American Airlines or call 1 (800) 882-8880 Hawaiian Airlines or call 1 (877) 426-4537

<u>Japan Airlines</u> or call 1 (800) 525-6453 <u>United Airlines</u> or call 1 (800) 421-4655.

Korean Airlines call 310 417-5678

#### **LAND TRANSPORTATION**

Transportation by motor coach pre-arrange by Travel Ways and tour organizers. Land cost are based on tariffs in effect on September 1, 2010 and are subject to change. In the event of change in tariffs and new rates will apply and must be paid accordingly.

# **TOUR PROGRAM**

The tour programs have been arranged by Travel Ways and tour organizers.

<u>Membership.</u> All USA tours are subject to a minimum of twenty-five (25) tour members and International departures are subject to a minimum twenty (20). If the minimum number of tour members is not met, Travel Ways will either (1)

offer the client to travel in a small group at revise cost, (2) offer the client an alternate departure, or (3) cancel the tour and refund the full amount paid.

<u>Accommodations</u>. Based on double occupancy (two persons sharing the same twin-bedded room). The hotels listed in the itinerary will be used and if a change become necessary for any reason, hotel substituted will be equivalent of category. Single, Triple, Child rates are shown as available.

Meals. Included meals are indicated as B for breakfast, L for lunch and D for dinner. Las Vegas and Reno hotel packages usually include meal coupons (adults only).

Transfers. Included from airports, while with group flights.

No Smoking. Please kindly note that smoking will not be allowed in motor coaches.

<u>Health.</u> Tour participants who require any form of assistance must be accompanied by a helper who is capable of and totally responsible for providing such assistance. We regret that because of space limitations, wheelchairs and walkers cannot be carried on motor coaches.

Any health problems must be disclosed at time of tour reservations and Travel Ways reserve the right to refuse or expel form the tour any participant whose physical condition impairs customary operations.

While on tour, if a tour member requires medical attention, any expenses incurred by the tour escort (taxi fare, long distance calls, telex charges, etc.) will be payable by the tour member.

Immigration. For tours which include Canada, passengers must now carry a U.S. Passport. Non-U.S. passenger must carry a valid passport or alien card. all non-U.S. passengers must have a "multiple entry" visa for tours entering Canada and returning to the USA.

For International tours, some countries require visas and you will be notified on the required number of photos and forms to be completed and signed. Processing fees may apply.

## **TOUR ESCORT**

The tour will be escorted from Honolulu provided the minimum passenger count is met. Except, if any additional collections are made to allow escort on tour as stated on tour itinerary.

## TAXES, SERVICE AND TIPS

All expected tipping is included to most baggage porters, bellmen and airport transfers drivers. Tips to sightseeing quides, escort, bus drivers, maids or for personal services are not included.

#### **BAGGAGE ALLOWANCE ON TRIP**

Airline baggage allowance and fees see current airlines rules. Bags may not exceed 62" in Length and 50lbs. However, due to limited motor coach capacity we urge our tour members to one bag and one carry-on per person. Porterage for this bag is included in the tour price. If second piece of luggage is carried, a fee will be assessed and collected for extra porterage. No responsibility is accepted for loss of or damage to baggage or any of the passengers' belongings. Baggage insurance is recommended.

## RESPONSIBILITY

Travel Ways reserves the right not to accept or retain as a tour passenger any person whose condition or general deportment impedes the operation of the tour or affects the rights, welfare or enjoyment of other passengers. A refund for unused tour services is the limit of Travel Ways' liability if such a person is required to leave the tour. This tour was planned in advance. Between planning time and the actual tour operation some change or improvements may be made or unforeseen conditions beyond our control may deem necessary changes. Travel Ways will arrange for the provision of comparable services and ay resulting additional expenses will be payable by tour participants and any resulting saving will be refunded by Travel Ways to tour member.

The responsibility of Travel Ways and /or its agents or cooperative cosponsors of it tours is limited. They act only in the capacity as an agent for the passenger in all matters connected with hotel and dining services, sightseeing tours and other suppliers of services and transportation whether by air, motor coach, car, ship/boat or by any other means. As agent, Travel Ways hold itself free of responsibility for any damage, injury or loss resulting from any cause. We cannot be responsible for any extra costs or losses resulting from any damage, expense or inconvenience caused by delayed or cancelled transportation service change of schedule, strikes or other conditions beyond Travel Ways' control. Travel Ways neither owns nor operates ay of the suppliers of series. All suppliers of service are independent of Travel Ways is neither responsible nor liable for actions or defaults of those not directly under our control. If Travel Ways cancels a tour, it shall have no responsibility beyond the refund of all monies paid to Travel Ways by the tour participant or the tour participant's travel agent.

The airline and other transportation companies concerned are not to be held responsible for any act, omission or event during the time passenger are not on board the aircraft or other conveyance. The passenger's contract,, in use by the carriers concerned, when issued, shall constitute the sole contract between the carriers and the passengers.